

**Based on the government guidance the requirement to wear a face covering does not apply if you have a reasonable excuse not to. The following are examples of health and non-visible conditions where individuals will not need to wear a face covering:**

1. Breathing difficulties and other respiratory conditions.
2. Conditions effecting dexterity, meaning you are not able to put on a face covering.
3. Mental health conditions such as anxiety or panic disorders.
4. Other non-visible disabilities such as autism.
5. Cognitive impairments, including dementia, who may not understand or remember the need to wear a face covering.
6. Visual impairments, with a restricted field of vision, particularly if any residual vision is at the lower edge of the normal field of view.
7. Impairments which would make it difficult to put on or take off a face covering safely, accurately, consistently or without pain.
8. Those who rely on lip reading. This would include carers who are travelling with someone for whom a face covering will inhibit communication.
9. Children under 11, or children on dedicated school transport services.

The government expects everyone to wear a face covering if they can. The above list is not exhaustive and would extend to someone who has a justifiable reason for not wearing one on the grounds of health or disability not outlined above. **Our drivers working behind the screen do not need to wear a face covering, unless leaving the cab area.**