

Cash fares

Our cash fares are ideal if you're making one or two trips in and around the City.

Please note our buses have an EXACT FARE POLICY and the driver cannot give change. This keeps our drivers safe and speeds up your journey as our buses spend less time at each bus stop.

Your fare is calculated by the number of fare stages that your journey will take you through.

If you're not sure of the fare for your journey, ask your driver.

Insert the right money into the red fare box, collect your ticket from the machine beside the driver and keep it throughout your journey as an inspector may want to check it.

Number of fare stages	Adult Fare	Child fare (age 5 - 15)	Young Persons bus concession /National entitlement card holders (see page 3)
1	£1.25	75p	80p
2-3	£1.70	£1.00	£1.10
4 or more	£2.10	£1.10	£1.40

- Please note
- On Local Public Holidays a Saturday Service will operate (unless otherwise advertised).
 - Services do not operate on either Christmas Day or New Years Day.

All National Express Dundee tickets and Travelcards are sold subject to conditions and are not valid on certain Special Services. Prices and conditions are correct as at 8 January 2012, but may be subject to alteration without notice.

Children under 5

Up to three children under 5 years of age can travel free when accompanied by an adult.

Senior Citizen, Blind and Disabled travellers

Anyone aged 60 or over and many people with disabilities living in Scotland can now travel free with a Scottish Citizens' National Entitlement Card, thanks to a new scheme set up by Transport Scotland; the Scottish Executive's transport agency.

The new scheme, removes boundary restrictions and the time limits on travelling at peak periods, of the old local schemes. This means older and disabled people can now travel free on any local bus service, or scheduled long distance coach service, anywhere in Scotland even during the rush hour.

If you have any questions about the card, please contact Dundee City Council on 01382 433558.

Dogs

Dogs are carried free of charge at the discretion of the driver.

Money off public transport for 16 - 18 year olds'

The Scottish-wide concessionary Travel Scheme for Young Persons provides 1/3 off bus and rail travel for all 16 -18 year olds and young full-time volunteers.

You become eligible on your 16th birthday and fall outside the scheme on your 19th birthday. You must also be a resident in Scotland.

Application forms will be available from various locations including Dundee City Council, Dundee House and Dundee Libraries or by contacting Dundee City Council on 01382 433030.

You can also get one by phoning the Young Scot InfoLine on 0808 801 0338, Transport Scotland on 0141 272 7175 or by emailing yp@transportscotland.gsi.gov.uk

For further information please go to www.givememycard.org or pick up the leaflet 'Money Off Public Transport for 16 -18 Year Olds'.



Day tickets

National Express Dundee offer a range of great value Daysaver tickets which give unlimited travel for a whole day.

Whether you're making a number of journeys or sightseeing around the City; travelling alone or in a group; we've got a ticket to suit you! Buy them from your driver!

Please note our buses have an exact fare policy and the driver cannot give change. This keeps our drivers safe and speeds up your journey as our buses spend less time at each bus stop.

Daysaver

Valid for unlimited use on all National Express Dundee buses for the whole day.

Adult	£3.20
Child (age 5 - 15)	£2.10

Daysaver5

Valid for unlimited use by a group of up to 5 people on all National Express Dundee buses for the whole day.

Daysaver5	£6.00
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Journey Tickets

These tickets are National Express Dundee's most flexible way to pre-pay for your travel.

Present your ticket to the driver on the bus.

The driver will deduct your current journey by way of punching a hole in your ticket.

The driver will then return the ticket to you.

Most Journey tickets can be purchased from the National Express Dundee Travel Centre, 92 Commercial Street, Dundee.

The 10 ADULT Journey tickets can also be purchased from your driver.

Journey Cards

10 Adult journeys	£14.20
That's just £1.42 per journey	

Buy it on the bus

10 Child journeys	£8.20
That's just 82p per journey	

Child version not available on bus




Travelcards

These cards offer fantastic savings for regular travellers.

They give unlimited travel on any National Express Dundee services on any day during their validity - there's also a card to suit all age groups.

Adult

1 week	(Also available on bus)	£11.00
4 weeks		£43.00
52 weeks		£465.00
Monthly Direct Debit 	see overleaf	£39.00

On Bus Adult Weekly Saver - No ID required.

Identification required for weekly/monthly Travelcards when purchased in Travel Centre:

- 2 current passport style photographs
- Form of identification showing name and address (i.e. utility bill, bank statement)

Child (age 5 -15)

1 week		£7.00
4 week		£25.00
Monthly Direct Debit 	see overleaf	£22.50

Identification required for children under 16 years of age

- 2 current passport style photographs
- Proof of their date of birth

Student

1 week	(Also available on bus)	£8.40
Minimum 6 week to Maximum 13 week term cards available at a cost of		£8.40 per week

On Bus Student Weekly Saver - a valid Student Matriculation Card must be shown to the driver at time of purchase.

Identification required when purchased in Travel Centre:

- 2 current passport style photographs
- Student Photo Matriculation Card*

*Letter of Acceptance can be shown for the purchase of your first term card, thereafter your Student Photo Matriculation Card must be shown.



More Information

Traveline

0871 200 22 33
 Typetalk - 18001 0871 200 22 33
 Local & National Public Transport Information.
 Calls charged at 10p per minute from a landline



Minicom

0871 241 2216
 Public Transport information for the deaf or
 hard of hearing



nxdundee.co.uk



Dundee Travelinfo

www.dundee.travelinfo.com
 Dundee City Council's website for all your local
 journey planning needs. Access real time
 passenger information for all bus stops in Dundee

Travel Centre

92 Commercial Street, Dundee, DD1 2AJ
 Tel: 01382 340006/7
 Call in for all your local bus and coach
 information and tickets



Cash Fares

Exact fare please.
 If paying by cash, please have the correct amount,
 as our drivers cannot give change



Lost Property Enquiries

01382 201121



Travel Care

We welcome comments, suggestions or complaints to
 help us improve our services

Please write to: Travelcare, PO Box 3565, Birmingham,
 B1 3JR or email to travelcare@nationalexpress.com via
 our website comments form

Please allow 7-10 working days for investigations.
 If you are unhappy with our response contact
 Bus Passengers Platform at Scottish Government,
 Area 2D Docks, Victoria Quay, Edinburgh, EH6 6QQ
 All our Travelcards are sold subject to the company's conditions
 of carriage. Prices and conditions correct as at 4 January 2012,
 but subject to alteration without notice

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**National Express
 Dundee's Travel
 Centre**

**Caters for all your local bus
 information requirements**

Situated in the heart of Dundee's vibrant City Centre,
 the shop is located in part of the popular Forum Centre
 shopping complex.

We can also sell you a full range of National Express Dundee
 Flexi-cards and Season Tickets, as well as offering a range of
 other services including:

- Day tours, weekend breaks, pop concert tickets and private hire facilities.
- Scottish Citylink coach information, reservations and tickets.
- National Express coach information, reservations and tickets.

Next time you're in town, why not pop in and let our friendly and professional sales staff take the hassle out of your travel arrangements.

National Express Dundee Travel Centre

92 Commercial Street, Dundee DD1 2AJ. Tel: 01382 340006/7

Opening Times:

0845 - 1725 Monday to Friday
 0900 - 1555 Saturday

Now buy Online!

4 week, 52 week and Direct Debit
 Travelcards are now available to buy online.

Please visit nxdundee.co.uk for details

Travelcard by Direct Debit

Have you seen the light?



Switch to Direct Debit and save money

Whether you are thinking of getting a Travelcard for the first time, or already are a regular user, joining National Express Dundee's Direct Debit scheme makes buying your travel card even easier!

You could save money - you can travel anywhere in Dundee on National Express Dundee buses as many times as you like for just £39.00 per month for adults or £22.50 for children aged 5-15.

Its so convenient too - your Travelcard is posted to you every month, so you'll never have to worry about finding change for bus fares or remembering to renew your Travelcard again!

How is it delivered?

Once your application has been successfully processed, your direct debit payments will begin. Your first Travelcard will be posted to you along with a special plastic photocard.

As long as your monthly direct debit payments are met your Travelcard will be automatically renewed each month and posted to you before the last one expires.

How do I apply?

All you have to do is complete the form in this leaflet and post it with a colour passport-sized photograph to:
 National Express Dundee, c/o WM Card Systems, PO Box 3532, Birmingham B9 9BG.

How can I get more information?

Just ring the Direct Debit Hotline on 0845 603 9064. Calls are charged at local rate.



Application Form

Please complete in ink attaching a colour passport sized photograph (on a light background please) and post to:-

National Express Dundee, c/o WM Card Systems, PO Box 3532, Birmingham B9 9BG. If you require any assistance in completing this form then please telephone the Direct Debit Hotline 0845 603 9064 and we will be pleased to assist you.

Date of Application

Surname

Forenames

Title Male Female

Date of Birth

Occupation

Current Address

Postcode

E-mail address

Tel No (Home) Tel No (work)

If you have lived at your current address for less than 3 years, please give your previous address

Address

Postcode

If your Direct Debits are to be paid by another person, please enter their details

Surname Initials

Relationship to you

Address

Daytime Tel No Postcode

Type of Card (please tick appropriate box)

Adult Monthly Direct Debit **£39.00** per month

Child (age 5 - 15) Monthly Direct Debit **£22.50** per month

We regularly send out details of our special offers and promotions.
 If you do not wish to receive these details by post, please tick the box
 If you do not wish to receive these details by email, please tick the box

National Express Group respect your privacy and will not pass your details to any third parties.
 For details of our Privacy Policy please see our website nationalexpress.com or write to:
 Customer Relations Department (Bus & Tram), National Express West Midlands, 51 Bordesley Green, Birmingham B9 4BZ.

Date preferred for your Direct Debit to start, which will also be the date you can use your Travelcard from (excluding 29th, 30th & 31st)

1st choice 2nd choice

Please allow 3 to 4 weeks to process. A credit reference agency will be asked to confirm your address and credit status. All travel cards are sold subject to the Company's Conditions of Carriage. For Conditions and further information please ring 0845 603 9064.

Signature

Date

Reference Number

For WMCS use only

Please tick this box if you do not wish to receive further information regarding National Express or its products



Instructions to your Bank or Building Society to pay by Direct Debit

Name and full postal address of your Bank or Building Society

To: **The Manager**

Name of Bank/Building Society

Address

Postcode

Name(s) of Account Holder(s)

1st

2nd

Bank/Building Society Account Number

Branch Sort Code

Reference Number

For WMCS use only

Originator's Identification Number

Instruction to your Bank or Building Society

Please pay West Midlands Travel Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with West Midlands Travel Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature

Date

**Travelcard
 & fares guide**



Your guide to our range of cash fares, day tickets, Travelcards and Direct Debit prices

Prices correct 8 January 2012

