

West Midlands Accessible Transport Limited Strategic Report (continued)

s.172(1) Statement

This statement is made in accordance with section 414CZA Companies Act 2006 (as amended). In accordance with their duties under section 172(1) Companies Act 2006, the Company's Directors have collectively, and individually, acted in a way that they consider, in good faith, promotes the success of the Company for the benefit of its members as a whole.

In doing so they have had regard, not just to financial factors but also the factors specified in s.172(1)(a) to (f) Companies Act 2006 (the "Factors").

a) The likely consequences of any decisions in the long term

Our Vision, which is to be the world's premier shared mobility operator, is rooted in a belief that driving modal shift from cars to high quality mass transit is fundamental to a safe, green and prosperous future - means that we must make decisions for the long-term and that we must also consider the impacts of such long-term decisions as regards their ability to further and achieve our Vision. Further information about the Group's Vision, and how this has formulated our Purpose and is underpinned by our Values, is available in the Mobico Group annual report.

b) The interests of the Company's employees

Our employees and members of our wider workforce are our most valuable asset. They are the key to realising our Vision and achieving our Purpose. Our drivers are specially trained to understand and manage customers with special needs and mobility challenges.

c) The need to foster the Company's business relationships with suppliers, customers and others

Our customers are the heart of our business and we strive to earn their loyalty by providing safe, reliable and great value multi-modal services. The majority of our work is under contract with local authorities, and it is vital that we foster strong, collaborative working relationships with local government and transport authorities. We engage in regular meaningful dialogue with local government departments: Birmingham City Council, TfWM, Warwickshire County Council and Walsall Borough Council, working collaboratively to agree and then comply with mutually acceptable contract terms.

d) The impact of the Company's operations on the community and the environment

We play a vital role in the communities we serve by connecting the people who live in those communities with their work, leisure, family and friends. We are also focused on reducing the environmental impact of our operations. Per passenger, coach travel is less polluting than trains and vastly better than petrol and diesel cars. As such, modal shift (getting people out of cars and onto coaches) is the single most important thing we can do. Because of this, we take both the community and the environment into careful consideration in our decision-making.

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e) The desirability of the Company maintaining a reputation for high standards of business conduct

Our reputation is key. It underpins our ability to earn the loyalty of our customers and thereby to grow our business through increased commercial passenger journeys. The Company prides itself on being one of, if not the, safest transport service providers in the world. As a coach operator, we are also required to hold and maintain a PSV operator licence, pursuant to which we must meet a requirement of good repute. We will always therefore consider the importance of our reputation when making decisions.

f) The need to act fairly as between members of the company

We are a wholly owned subsidiary and therefore have only one shareholder to whom we are accountable. That said, everything we do well benefits our sole shareholder, financially through the returns we generate and reputationally through the way we operate. We engage via monthly financial reporting, as well as regular forecasting, budgeting and ad hoc discussion. The Company also complies with appropriate directions as given by the parent company.

See the Financial Statements for information on financial performance.

Health and Safety

The safety of customers, employees and the general public is key to the Company's operations and during 2024 our enhanced focus on safety continued.

Health & wellbeing continues to play a key part of our health & safety culture with key focus on workplaces and resource availability. We operate our Employee Assistance Programme (EAP), as well running targeted campaigns through communications.

Further discussion on corporate responsibility, including Health & Safety and Environment, in the context of the group as a whole can be found in the Mobico Annual Report & Accounts for the year ended 2024.

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Environment

The Company has been profiled in order to establish environmental risk, legal obligations, impacting activities, measurement and monitoring opportunities, and tenancy arrangements to determine the overall environmental impact for each site. We have developed an environmental management system for continual improvements which is being rolled out to all sites.

Synergies have been established and are continually reviewed within the current health and safety management system to embed environmental management.

The company seeks to mitigate against climate change and poor local air quality by effectively managing the fuel and resources that it uses. Environmental targets which are based on the above are then set with the aim of minimising the company's impact upon the Environment, and improving resource efficiency.